>BPC

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eGovernment
At the Service of Your Citizens

Delivering cashless public services with SmartVista eGovernment

Today's citizens want their dealings with government institutions to be simple and seamless. That's where digital solutions excel, letting governments and affiliated institutions unify payment systems, enable revenue streams to be more transparent, and improve opportunities for superior citizen engagement.
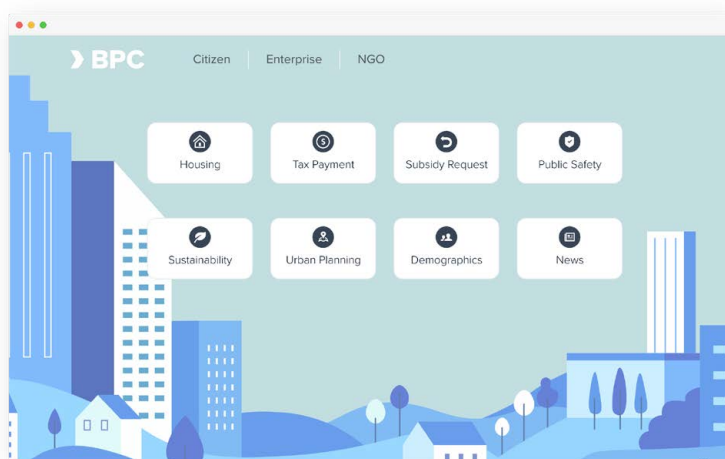
Putting citizens at the heart of your services

Having over 25 central banks in our portfolio, BPC have a vast expertise on digitalising governments and national and city-wide payment experiences. With its open architecture that connects multiple banks, businesses, municipalities and government institutions, SmartVista eGovernment supports cashless societies enabling governments to deliver personalised and convenient services. Give your citizens the ability to enjoy instant, real-time transactions with SmartVista Government solutions.

How it works...

- SmartVista eGovernment offers multiple solutions including instant payments, national wallets with unique citizen ID's, social benefits, tax and fees collections, integrated public services, government asset management, customs payments, and treasury payment streams unification.
- Its API-powered modular design seamlessly interlinks modules for greater collaboration within government.
- A service catalogue can be accessed that deals with public services such as access to public transportation, toll fees & and municipality payments.
- The solution's accounting system maintains participant accounts, with sub-accounts added when appropriate (for example for different social benefits).
- External systems such SMS and email gateways can be integrated for communication and alerts.
- PUSH notifications and notifications via mobile messengers (WhatsApp, Viber, etc.) are also possible, delivering both real-time and batch-based alerts.
- SmartVista Government can be delivered with SmartVista's Fraud Management module that performs online and offline transaction validation in order to prevent card and payment fraud.

Key benefits of SmartVista eGovernment

❯ **Faster unified payment system**
❯ **Smart, digital governance**
❯ **Digital ID's**
❯ **Fraud risk mitigation**
❯ **Consolidated view of activities**
❯ **Valuable insights into public behaviour**
❯ **Transparency of revenue streams**
❯ **Accurate prediction of revenue**
❯ **Transparency in distribution of subsidies via digital channels**
❯ **Faster payment cycles**
❯ **Monitoring and control of welfare benefits and subsidy distributed**
❯ **Connectivity between all parties**
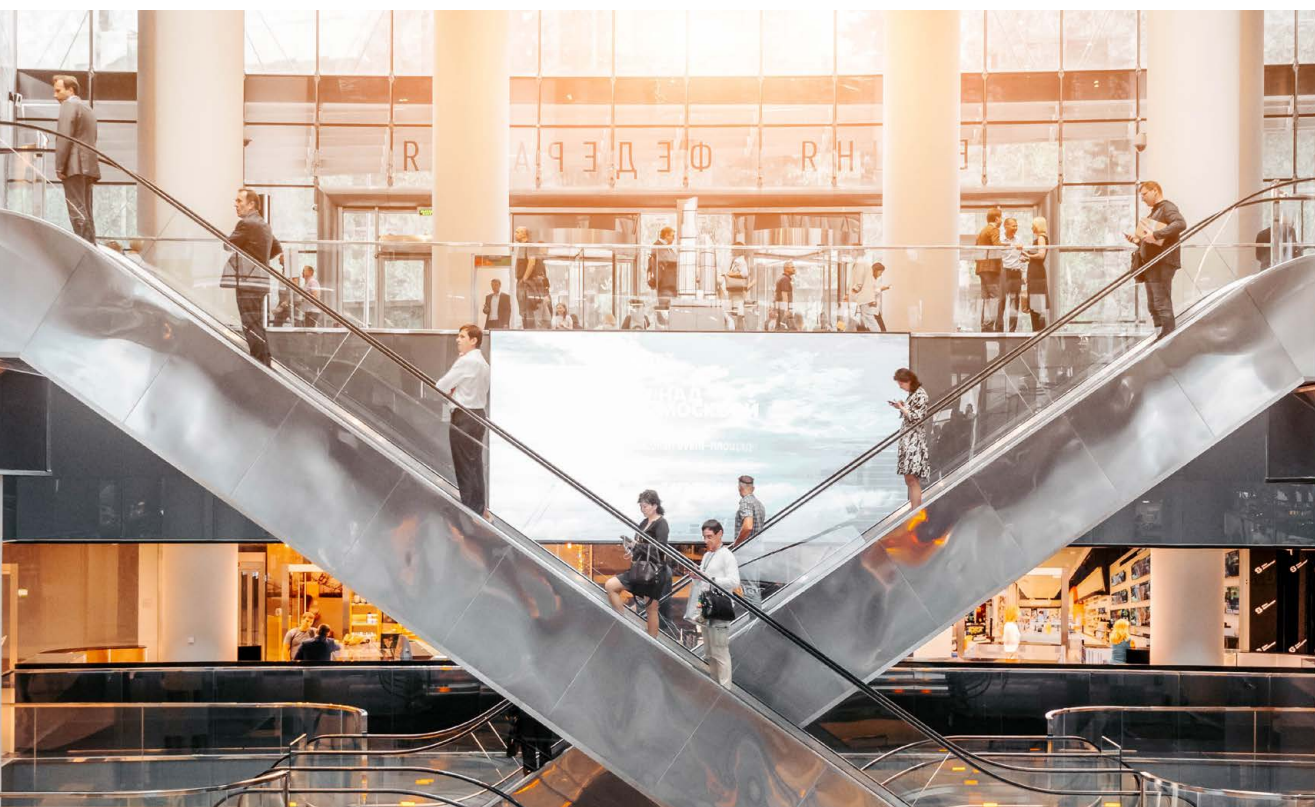❯ **Consistent information sharing**

Governments...

- Can adjust the solution depending on local regulations, customs, and needs
- Benefit from a single view into payment activities
- Gain an easy way to manage and monitor public services

Citizens...

- Get services through flexible access points that meet their needs
- Achieve higher levels of trust and satisfaction in government services
- Have greater visibility of welfare benefits

Power your transactions with BPC

Start benefiting from SmartVista eGovernment alone or as part of a broader technology platform and gain the potential to make the most of every transaction with the right tools and technology. It's one thing to use technology to power your transactions; it's another to harness its full potential.

BPC's experienced team understands exactly how to bridge real life and digital, and our technology is proven, consistent, and always forward-thinking.

About BPC

Founded in 1996, BPC has transformed over the years to deliver innovative and best in class proven solutions which fit with today's consumer lifestyle when banking, shopping or moving in both urban and rural areas, bridging real life and the digital world. With 350 customers across 100 countries globally, BPC collaborates with all ecosystem players ranging from tier one banks to neobanks, Payment Service Providers (PSPs) to large processors, ecommerce giants to start-up merchants, and government bodies to local hail riding companies. BPC's SmartVista suite comprises cutting-edge banking, commerce and mobility solutions including digital banking, ATM & switching, payments processing, card and fraud management, financial inclusion, merchant portals, transport and smart cities solutions.

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Want to find out more?

Request a free discovery workshop from BPC and one of our experts will be in touch to book your 1-2-1 workshop.

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